



DOE Hurricane Isabel Situation Report September 20, 2003 11:00AM

Highlights:

- Utilities are experiencing considerable difficulty in keeping up with the demand for dry ice.
- Three states have now declared states of emergency: North Carolina, Virginia and Maryland

Utility Updates:

Allegheny Power: 9:00 AM 9/20

Allegheny Power has restored power to more than 123,000 customers (more than 55 percent) of the 200,000 power outages across a large portion of Allegheny Power's service territory in Maryland, Pennsylvania, Virginia, and West Virginia.

At this time, they have approximately 90,000 customers out of power

*Outage Statistics--updated Saturday, 9 a.m. (only areas with significant current outages are shown)

Service Center Number of Customers Out of Power; Number of Customers Restored; and Estimated Time of Restoration

Maryland

Frederick	10734	18863	Mon., midnight
Mt. Airy	16544	6701	Mon., midnight
Thurmont	4510	5204	Mon., midnight
Williamsport	19675	7860	Wed., 8 pm
Maryland Total	51902	43639	

Pennsylvania

McConnellsburg	1883	3542	Sun., 6 pm
State College	2521	7531	Sun., 8 pm
Waynesboro	1243	12162	Sun., 8 pm
Pennsylvania Total	6106	31184	

Virginia

Luray	4109	4644	Tues., midnight
Madison	6524	3385	Tues., midnight
Winchester	7352	12184	Mon., noon
Virginia total	17985	20239	

West Virginia

Augusta	3656	3513	Sun., 8 pm
Berkeley Springs	2847	1676	Mon., 5 pm
Martinsburg	8215	18476	Mon., 5 pm
West Virginia Total	14721	28396	

Allegheny Power Total	90714	123458	
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PEPCO 11PM 9/19 most recent

Date/Time	9/19 2PM	9/19 11PM		
Total Out	531,000	463,000		
DC	136,000	88,000		
MONT	228,000	214,000		
PG	167,000	161,000		

BG&E Hurricane Isabel: News & Information 10:00 AM 9/20

DRY ICE INFORMATION BGE has now ended dry ice distribution after exhausting its supply. BGE is unable to acquire more dry ice because of high demand and extremely limited supply.

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- 502,000 customers remain without power

Isabel knocked out power to 650,000 BGE customers. Service has been restored to more than 150,000 customers. BGE spends \$15 million on preventative tree trimming annually.

County Total	Customers	Customers Out
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Anne Arundel	211,000	141,000
Baltimore	343,000	146,000
Baltimore City	269,000	61,000
Calvert	7,000	6,000
Carroll	52,000	29,000
Harford	88,000	41,000
Howard	103,000	49,000
Montgomery	13,000	3,000
Prince George's	70,000	27,000

BG&E System Total 1,156,000 502,000

Dominion Virginia Power / Dominion North Carolina Power

Outage Summary As Of: 09/20/2003 10:33

- Over 1.2 million customers remain without power

Area	Customers Assigned	Customers Out
Northern Virginia	724,816	184,931
Shenandoah Valley/		
Western Piedmont	164,395	37,736
Richmond Metro/		
Tri Cities	442,598	360,345
Southside Virginia	66,133	34,135
Gloucester /		
Northern Neck	56,454	49,658
Tidewater	645,549	475,088
North Carolina	115,880	72,032
System Total	2,215,825	1,213,925

PECO:

September 20, 2003 - PECO RESTORES POWER TO 400,000 CUSTOMERS IN WAKE OF ISABEL Final 140,000 Outages Focus of Round-the-Clock Field Crews

- 140,000 customers remain without power. as of 6:00 AM 9/20

Clearing tree branches and replacing fuses and circuit breakers at hundreds of locations, PECO and support crews from as far away as Illinois and Missouri have restored power to 400,000 customers—72% of the 540,000 left without lights following tropical storm Isabel. Crews worked through the night and will continue efforts Saturday on the final 140,000 outages left by what is now considered the second worst storm in PECO history. As of 6 a.m. Saturday, the outage totals by county are as follows: 5,000 in Bucks County;

74,000 in Chester County; 29,000 in Delaware County, 18,000 in Montgomery County; 10,000 in Philadelphia County; and 4,000 in York County.

Progress Energy 9:00AM 9/20

- 38,900 customers remain without power down from a peak of 320,000.

RALEIGH, N.C. (September 20, 2003) -- Progress Energy crews have restored power to 281,100 of its customers in the wake of Hurricane Isabel. As of 9 a.m., 38,900 Progress Energy customers are without power, down from a peak of 320,000 at 7 p.m. on Thursday. Progress Energy crews have restored power to 88 percent of its customers who lost power. "We expect to have power restored to the majority of our customers by midnight Saturday and to the rest of our customers in the hardest hit areas by midnight Sunday."

PPL Electric

SEPTEMBER 20, 2003 9/20 5AM

- Service Restored to 355,000 PPL Electric Utilities Customers in First Full Day of Recovery from Isabel. 125,000 remain without power as of 4:00 AM 9/20

ALLENTOWN, Pa (9/20/03, 5 a.m.) – An update on the progress of restoring electricity to customers affected by Isabel.

Situation: In the first full day of recovery work from the worst storm in PPL's history, company crews and contractors restored power to 355,000 customers across the 29-county service area of eastern and central Pennsylvania. Isabel's tropical storm-force winds in Pennsylvania left more than 450,000 customers of PPL Electric Utilities without power. It affected more than a third of the company's 1.3 million customers. In a region from North Carolina to Pennsylvania, 5.8 million customers were without electric service in Isabel's wake.

Refinery Status

Follow up was conducted with refineries in NJ, PA, DE and VA. Northeast refineries (NJ, DE, PA) report no problems. They had no loss in power. Some had scaled back operations in anticipation of the storm and are now ramping up for normal processing. A couple of refineries are awaiting crude shipments since rough waters have delayed shipments of crude oil and petroleum products. At this time, we have not heard from Yorktown Refinery in VA to assess any problems at the refinery.

News reports suggest that drops in crude oil prices reflected the fact that the Hurricane had failed to significantly impact East Coast refinery production.

Pipeline Status

Plantation pipeline requested "priority" restoration service since they could not pump fuel to Reagan National Airport. They were put in touch with Dominion Energy.